

## **PROTOCOL ON TRAFFICKING IN HUMAN BEINGS VICTIMS INTEGRATION/REINTEGRATION**

The system for combating trafficking in human beings in the Republic of Croatia is founded upon respect for the fundamental human rights of the trafficking in human beings victims and ensuring assistance and protection through the provision of safe accommodation, psychological, social, health and legal assistance and the right to a safe return to the country of origin.

The national system for combating trafficking in human beings pays a special attention to the areas of social and economic integration/reintegration of the trafficking in human beings victims into the society, as one of the main preconditions for their successful recovery and empowerment.

Integration/reintegration of the trafficking in human beings victims falls under the remit of: the Ministry of Health and Social Welfare for exercising rights falling under the areas of health protection and social welfare system, the Ministry of Science, Education and Sports and the Croatian Employment Service for the purpose of encouraging employment of the trafficking in human beings victims, as well as the civil society organisations, which produce individualised victim assistance programmes.

The purpose of this Protocol is to define courses of action and entities in charge throughout the process of integrating/reintegrating the trafficking in human beings victims into the society.

### **The Procedure for Integrating/Reintegrating the Trafficking in Human Beings Victims**

#### Article 1

The procedure for integrating/reintegrating the trafficking in human being victims (hereinafter referred to as THB Victims) shall include: the Ministry of Health and Social Welfare, the Ministry of Science, Education and Sports, the Croatian Employment Service and the civil society organisations.

During the course of the integration/reintegration procedure:

- the Ministry of Health and Social Welfare shall be in charge of health protection and insurance and for exercising social welfare rights;
- the Croatian Employment Service shall be in charge of providing employment mediation, professional orientation and training as per the labour market needs;
- the Ministry of Science, Education and Sports shall be in charge of THB Victims' inclusion into training programmes at all levels.

### **Health Protection**

#### Article 2

The THB Victims shall be entitled to health protection.

Health protection shall encompass the right to primary health protection services, specialist and consultation protection, hospital treatment, right to use medicaments defined in the basic and the supplementary medicament list of the Croatian Health Insurance Institute, the right to stomatological and prosthetic aid and stomatological and prosthetic supplements, the right to orthopaedic and other aids.

Under the conditions set forth in the Mandatory Health Insurance Act, the THB Victims shall be entitled to health protection abroad.

## **Health Insurance**

### Article 3

The procedure for exercising the right to mandatory health insurance shall be performed by filing an application with the Croatian Health Insurance Institute.

The Application may also be filed with a state administration body in charge of social welfare matters in instances when the right to mandatory health insurance may not be exercised at different grounds (pursuant to Article 13 of the Mandatory Health Insurance Act).

## **Social Welfare**

### Article 4

The THB Victims shall be entitled to exercise social welfare rights as prescribed in the Social Welfare Act.

The decision-making concerning the exercising of social welfare rights shall locally fall under the remit of a social welfare centre founded in the area in which a THB Victim shall have a permanent or temporary address, in keeping with the provisions contained in the Social Welfare Act.

### Article 5

The Social Welfare Centre shall render consultation services with the view to overcoming the difficulties and achieving social inclusion.

The THB Victim consultation shall be carried out by a competent professional of the Social Welfare Centre.

The consultation services shall encompass the provision of help with finding a job, resolving the housing issues and creating conditions for the development of personal abilities and a responsible rapport with self and the society.

THB Victims shall be entitled to an allowance in agreement with the conditions prescribed by the Social Welfare Act.

## **Education**

### Article 6

In pursuance with the legal assumptions, THB Victims shall be enabled to integrate/reintegrate into the regular primary and secondary education systems. In instances when THB Victims shall be Croatian citizens aged 15 and over and having no primary education, they shall be enabled to complete such education through the project titled "For a Literate Croatia: The way to a desirable future – decade of literacy in Croatia (2003-2012)". The foreign national THB Victims shall be enabled to join regular secondary education on the basis of the Decision on the Elements and Criteria for Secondary School Enrolment Candidate Selection issued by the Ministry of Science, Education and Sports.

## **Access to Labour Market**

### Article 7

Through the registration in the records of the unemployed kept by the Croatian Employment Services (hereinafter referred to as the CES), THB Victims shall be given right to information and professional assistance in keeping with the Employment Mediation and Unemployment Rights Act.

### Article 8

The CES shall be obliged to provide THB Victims with information on the local labour market conditions, include them in workshops for the unemployed with the view to improving their competencies, motivation and active job seeking skills and help them produce a Professional Job Seeking Plan.

The Professional Job Seeking Plan shall define jobs a THB Victim is able to perform on the basis of the defined professional, working and personal abilities with a list of activities to be carried out for the employment purposes.

The employment advisor shall be obliged to inform the THB Victim of the announced vacancies fitting for the THB Victim according to his/her qualifications, professional conditions and his/her working experience.

Furthermore, the employment advisor shall be obliged to help the THB Victim make contact with a potential employer.

### Article 9

Through the existing active employment policy programmes carried out by the CES, THB Victims shall be enabled to get involved in the training financing or employment co-financing programmes, according to the measures pertaining to the labour market disadvantaged persons.

For the THB Victims sent for training, the CES shall undertake to compensate the training programme deliverer for the training costs, to ensure right to cash allowance and travel expenses during the training period.

#### Article 10

The defined activities, rights and duties referred to in Articles 7, 8 and 9 of this Protocol shall apply should THB Victims be Croatian citizens.

The provisions contained in this Protocol shall also refer to foreign national THB Victims, including asylum seekers, foreigners under subsidiary protection, i.e. temporary protection in the Republic of Croatia.

#### Article 11

While exercising the rights to health protection, health insurance, education and access to labour market, competent social welfare centres shall provide advisory assistance to a THB Victim in cooperation with a civil society organisation providing care to the THB Victim.

### **FINAL PROVISIONS**

#### Article 12

All bodies partaking in THB Victim integration/reintegration shall undertake to observe the provisions of this Protocol.

#### Article 13

The parties to this Protocol shall undertake to inform all the bodies and institutions from under their respective scopes of competence of the passage of this Protocol and take measures towards its consistent application.

#### Article 14

The Protocol shall enter into force on 1 January 2012.